

## General Instructions

- 1.Nomination fee will be INR 2,80,000/-+ GST 18 % per person to be paid to GNPC along with nomination(s) before 20 September 2025. The above fee is toward stay in 5/4 star Hotels, all meals, return Air Fare ,all transfers by AC mini Coach, Course fee and Sightseeing for experiential learning
- 2.Nominated delegate's name with photocopy of Passport should be provided to us by 20 September 2025 (40 days in advance) to facilitate all booking like, Hotels, Travel Visa etc. to GNPC
- 3.If any delegates accompanies with spouse, then also photocopy of Passport is required along with a fee of Rs 1,80,000/-(One lakh Eighty thousands plus 18 % GST) per person and will share the same room.
- 4.Delegates should carry necessary medicines which he/she requires along with prescription issued by any approved medical Doctor/Hospital
- 5.GNPC will not be responsible for delegates Health & safety during the entire period of stay during the Workshop study tour.
- 6.Any expenditure incurred at Hotel like, Consumptions from Mini Bar, room service, laundry, Tel etc. delegate will pay directly to hotel before check out.
- 7.Nomination fee is non-refundable. However, substitution can be made if informed in advance , so as to get VISA & return Air ticket with same price . In case of any difference in the VISA & Air fare, difference amount will be paid to GNPC.
- 8.Nominating organisation if exempted in GST charges should submit the same in the format which GNPC will provide on request.
- 9.The above travel literary may change under compelling situation, but will cover all places as mentioned above.
- 10.Delegates will be informed in advance in case of any changes in the travel plan.

## Last date of nomination

20th September 2025

## Enquiry & Registration

Send E-mail for faster response

Email: [director@gnpcouncil.in](mailto:director@gnpcouncil.in), [info@gnpcouncil.org](mailto:info@gnpcouncil.org), [dubaitraining@gnpcouncil.in](mailto:dubaitraining@gnpcouncil.in) or write to

Dr. R.D. Mishra, Director

Greater Noida Productivity Council

D-2/207, Krishna Apra Royal Plaza, Alpha-1, Commercial Belt  
Greater Noida- 201308 (G.B. Nagar) NCR

Mob: 0120- 4504142, 9415474544

## Introduction

Artificial intelligence (AI) refers to the simulation of human intelligence processes by machines, especially computer systems. It's the ability of a computer or a program to perform tasks that typically require human intelligence, such as learning, problem-solving, decision-making, and creativity.

Knowledge management (KM) is the process of organizing, creating, using, and sharing collective knowledge within an organization. Successful knowledge management includes maintaining information in a place where it is easy to access, like a wiki or employee intranet. It involves 4 main steps: identifying and capturing knowledge, organizing and storing knowledge, sharing and transferring knowledge, and applying and innovating with knowledge. The creation and diffusion of knowledge has become increasingly important in the wake of present exposure to Artificial Intelligence for organisational success.

## Workshop Coverage

### Day 1: Reimagining Knowledge in the Age of AI

- Welcome & Icebreaker
- Introduction to Knowledge Management (KM)
- Why KM Fails Today?
- Power of Knowledge in an AI Era
- AI Myths & Realities in KM
- Knowledge Exploration / Exploitation
- Role of Transformational Leadership in KM
- Framework: Pillars of AI-Driven KM

### Day 2: Designing Intelligent Knowledge Workflows

- Mapping KM Workflows (SIPOC Exercise)
- Augmentation vs. Automation
- Live AI Demos (ChatGPT, Viva Topics)
- Teamwork & Team building Strategies
- Tools for KM-AI Integration (Team Task)
- Converting Tacit to Explicit Knowledge
- Build Your First KM-AI Pilot
- Visit to University of Dubai

### Day 3: Culture, Conflict, and Collaborative Intelligence

- Institutionalizing KM-AI
- KM in context to Organisational Success
- Building High-CI (Collaborative Intelligence) Teams
- Conflict as Data: Handling AI Resistance
- Becoming a Learning Organization
- Your 30-Day KM-AI Action Plan
- Sightseeing for experiential learning

## Workshop Resource Persons

**Dr. R.D. Mishra**, Director, Greater Noida Productivity Council (Ex- Director & Head, National Productivity Council) having 40 years of professional experience in HR Consultancy, Training & Teaching. Dr. Mishra has earned his Ph.D. in Mgmt from B.H.U (1993) besides having M.B.A and M.Sc. (Math). Dr. Mishra has conducted more than 650 modules of training programme for Senior, Middle and junior levels of personnel in more than Sixty Public and Private sector organisations and has trained more than 1,60,000 Executives.

**Mr. Kamalpreet Singh** is a seasoned Artificial Intelligence (AI) and Data Engineering professional with extensive academic and industry experience across India and Australia. Currently serving as an Assistant Professor, in a famous Private University, holds dual Master's degrees—one with specialization in Artificial Intelligence from the University of Melbourne and another with specialization in Information Security from PEC Chandigarh. Singh brings valuable real-world insights into AI deployment within healthcare, & Knowledge Management domain, making him a dynamic catalyst for learning and transformation at this workshop.

## About Greater Noida Productivity Council

Greater Noida Productivity Council (GNPC) affiliated to National Productivity Council, which is under the Department of Promotion of Industry and Internal Trade, (DPIIT) Ministry of Commerce & Industry, GoI. GNPC was established with the objectives to propagate the Productivity Culture in the government, Central & State, PSUs Sector organizations in areas such as Industrial Engineering, Quality Management, Human Resources Management, Information Technology, Technology Management, Energy Management, sectors through the interventions of consultancy & the conduct of various modules of training/Workshops in India and abroad. GNPC is also associated with Asian Productivity Organisation (APO) Tokyo Japan in the conduct of consultancy and implementing the scheme of APO in India

Needless to mention apart from organising numerous domestic Training/workshops at different locations of India, for Executives/Non executives & Doctors through Hospital Administration programs, GNPC has conducted International Training /workshop of two weeks on "HR Challenges on Twenty first Century" at USA (SFO & New York), has also conducted nos of residential training program on various topics at Kathmandu (Nepal). GNPC has also organised during April-May 2022 two weeks workshop on "Water Engineering & Management" at Singapore & Australia for the Sr. Officials of Delhi Govt including IAS officers. Recently GNPC organised International Program for Defence personnels during 12-26 November 2024 on the topic "Innovation on Organisational Management" at USA covering learning exposure at places like U'sity of Southern California, Los Angeles, Pentagon, National Defence University, World Bank, IMF at Washington DC, U'sity of St Johns, UN & Bloomberg a financial company at New York

# Residential Workshop

on

## Role of Artificial Intelligence (AI) in Knowledge Management for organizational Success

During 03-09 November 2025

at

Dubai (UAE) & Abu Dhabi



## GREATER NOIDA PRODUCTIVITY COUNCIL

(Affiliated to National Productivity Council,GoI)

D-2/207, Krishna Apra Royal Plaza

Alpha-1, Commercial Belt, Greater Noida- 201308

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Web: [www.gnpcouncil.org](http://www.gnpcouncil.org)

### Day 4: Applied Labs – Use Case Mapping

- Icebreaker: "If AI were a teammate..."
- Industry-Specific KM-AI Use Case Clinics (Sectoral Breakouts)
- Co-Creation of KM Solutions with AI Tools
- Peer Feedback and Iteration
- Guest Talk: Leading AI-Driven KM in the Real World
- Sightseeing for experiential learning

### Day 5: Ethics, Security & Human-centered Design

- AI & Knowledge Ethics
- Governance Frameworks
- Bias in AI Knowledge Systems
- Design Thinking for AI Tools in KM
- Measuring ROI & Impact Metrics
- AI Risk Scenarios & Roleplay Labs
- Final Presentations of KM-AI Pilots
- Panel Feedback (Expert Jury)

## Workshop Pedagogy

Methodology of the workshop would be participative in the nature. The sessions would be based on conceptual deliberations, case studies, success stories, management games and group discussion

## Participant's Profile

Change affects all; therefore workshop on use of AI on Knowledge Management are relevant for all levels of officials from various functions of Government Departments, Central & states, Public Sector, Agriculture Sector, Co-operative Sectors, Corporations, Banks, Financial Institutions, Insurance, Service and Autonomous organisations, Corporate/Private sector organisations, Educational and Research Institutions etc.

## Participation Fee per person

Rs.2,80,000/- (Rs. Two Lakh Eighty Thousand plus GST@ 18% . per participant for residential program inclusive of stay in 5/4 star hotel, which includes, Stay all food, workshop material costs & Visit for experiential learning to university of Dubai & other places. (Stay at Dubai 5 days & at Abu Dhabi 1 day)

**Check in:** on 3rd Nov. 2025, in the Afternoon at any Hotel/Resort at Dubai

**Check out:** on 9th Nov. 2025, in the forenoon from Hotel/Resort at Abu Dhabi

## Registration & Payment

Nominations indicating the names(s)of the participants, designations, address, phone & mobile number, etc. along with a crossed cheque /demand draft for the participation favoring Greater Noida Productivity Council, and payable at Noida.

**Our PAN No. is AACAG3904C, GST No. 09AACAG3904C1Z5**

For ECS and on line payment, Bank details is as such (if depositing in bank then send us scanned copy of deposit slip)

ICICI Bank, Account No. 628401059872, Omega-1, Gr. Noida 201308  
RTGS/NEFT/IFST Code ICIC0006284

## GREATER NOIDA PRODUCTIVITY COUNCIL

(Affiliated to National Productivity Council,GoI)

D-2/207, Krishna Apra Royal Plaza

Alpha-1, Commercial Belt, Greater Noida- 201308

Venue/ Location:

Select Participation on Residential Basis OR Non-Residential Basis

Details of Nominated Participants:

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Participant Organisation Address (kindly provide full address of correspondence)

Details of Nominating Authority:

S. No	Name of Nominating Authority	Designation	Mobile No.	Email ID	Nominating Authority Organization Address (kindly provide full address of correspondence)

Select, if Organization is GST Exempted  OR Select, if Organization is Not GST Exempted

## SELF DECLARATION ON GST EXEMPTION (OPTIONAL)

As per GST notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

- 1./I/We hereby declare that we meet all the conditions stipulated in the aforementioned GST notifications and qualify for exemption from GST payment for the training program mentioned above.
2. /I/We acknowledge that any breaches or non-compliance with the specified conditions may result in the collection of GST, interest, and penalty amounts by GNPC on behalf of the GST department at a later stage whenever the GST department raises the same to GNPC.
3. /I/We also declare that it is the responsibility of the participant organization to verify their eligibility to avail the benefit, and GNPC is not responsible for checking the eligibility. \*I certify that the above information is correct

Organisation not exempted and having GST registration GST No. (Mandatory) \_\_\_\_\_ (Kindly provide the GST number of organisation on which GST Invoice to be raised)

Organisation PAN No. (Optional) \_\_\_\_\_

Organisation TAN No. (Mandatory on TDS deduction)) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ and Place: \_\_\_\_\_

## DECLARATION

\*I certify that the above information is correct

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ and Place: \_\_\_\_\_

For Organisation which are Not Exempted and having GST registration GST No. (Mandatory) \_\_\_\_\_